



# Network service rates Caruna Oy

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**caruna**  
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Positive energy.

# Network service fee

When you pay network service fee, you are paying for the ability to consume electricity when it is needed. The charge includes all services related to electricity network operations: customer service, electricity metering service, 24/7 fault reporting service, and fault repair.

Additionally, the charges cover electricity network maintenance, development, construction of the new network, as well as modernisation of the old network to meet the needs of the future.

We conclude electricity network contracts with our customers, and we comply with the related general terms and conditions of network service, as well as the applicable price list.

## NETWORK PRODUCTS

Choose the most suitable product for your needs. You can change to a different product after/once the product has been in use for a year.

For more information on our services and products, visit our website, [caruna.fi](http://caruna.fi).

## ELECTRICITY TAX

In connection with the electricity distribution invoice, electricity tax and value added tax, which are forwarded to the state, are collected.

Tax bracket 1: EUR 2.729372 c/kWh, including VAT (24%)

Tax bracket 2: EUR 0.07812 c/kWh, including VAT (24%)

All of Caruna's customers fall into tax bracket 1 unless they have specifically declared otherwise. You are entitled to pay tax in bracket 2 if the metering point is used for industry or professional greenhouse agriculture in accordance with the Act on Electricity Excise Duty.

Customers can report changes to their tax brackets at [caruna.fi/veroluokka](http://caruna.fi/veroluokka).

## NETWORK PRODUCTS FOR RESIDENTIAL AND SMALL BUILDINGS

The products for residential and small buildings are the most widely used of our network products. They are used by private households as well as by small enterprises that do not have a particularly large need for electricity. The main fuse at the metering point can have a rating of up to 63 A. You can choose one of three products:

**General Distribution** is widely used in flats and terraced houses. It is generally also the best value option for detached houses and summer houses that do not use electric heating.

**Night-time Distribution** is best suited to electric storage heating. The price of electricity distribution is lower during the night.

**Seasonal Distribution** is best suited for direct electric heating, and it is worth considering if it is possible to use alternative forms of heating in the winter.

<b>GENERAL DISTRIBUTION</b>		
	VAT 0 %	VAT 24 %
Distribution c/kWh .....	3.68	4.56
<b>Basic fee, €/month according to fuse size:</b>		
Apartment building or terraced house, max. 25 A* .....	10.40	12.90
16 A or single phase.....	15.58	19.32
25 A .....	20.81	25.80
35 A .....	36.45	45.20
50 A .....	62.90	78.00
63 A .....	99.11	122.90

<b>NIGHT-TIME DISTRIBUTION</b>		
	VAT 0 %	VAT 24 %
Daytime distribution c/kWh (Mon-Sun 7 am to 10 pm).....	3.59	4.45
Night-time distribution c/kWh (Mon-Sun 10 pm to 7 am).....	2.21	2.74
<b>Basic fee, €/month according to fuse size:</b>		
Apartment building or terraced house, max. 25 A* .....	15.40	19.10
16 A or single phase.....	21.01	26.05
25 A .....	26.73	33.15
35 A .....	49.60	61.50
50 A .....	82.42	102.20
63 A .....	129.19	160.20

<b>SEASONAL DISTRIBUTION</b>		
	VAT 0 %	VAT 24 %
Daytime distribution, winter c/kWh (1 Nov-31 Mar, Mon-Sat 7 am to 10 pm) .....	4.66	5.78
Distribution at other times c/kWh.....	2.29	2.84
<b>Basic fee, €/month according to fuse size:</b>		
Apartment building or terraced house, max. 25 A* .....	15.40	19.10
16 A or single phase.....	21.01	26.05
25 A .....	26.73	33.15
35 A .....	49.60	61.50
50 A .....	82.42	102.20
63 A .....	129.19	160.20

\*) Requires the electricity connection to have at least three metered consumption points.

## NETWORK PRODUCTS FOR INDUSTRY

**Low-voltage network power transmission products** are suitable for sites with main fuses rated at over 63 A. Typical sites include production companies, shops, farms and industrial plants.

<b>POWER DISTRIBUTION 1 LV (0.4 KV DELIVERY)</b>		
	VAT 0 %	VAT 24 %
<b>Basic fee €/month</b> .....	52.20	64.73
Power fee €/kW, month.....	3.20	3.97
Reactive power, intake €/kVar, month.....	6.89	8.54
Distribution c/kWh.....	3.15	3.91

<b>POWER DISTRIBUTION 2 LV (0.4 KV DELIVERY)</b>		
	VAT 0 %	VAT 24 %
<b>Basic fee €/month</b> .....	52.20	64.73
Power fee €/kW, month.....	5.36	6.65
Reactive power, intake €/kVar, month.....	6.89	8.54
Daytime distribution, winter c/kWh* .....	2.86	3.52
Distribution at other times c/kWh.....	1.84	2.27

\*) Day Distribution, winter: Mon-Sat, 7 am-10 pm, 1 November-31 March.

Power Distribution 2 LV product is suitable for sites where annual electricity consumption exceeds 100 megawatt-hours and a significant proportion of the consumption occurs during summertime. The product has a lower charge for summertime, winter nights and Sundays.

The metering period for the power fee is one hour and the fee is determined in accordance with the monthly peak power. The minimum power fee is the price payable for 40 kW. The basis for the reactive power fee is the monthly peak reactive power minus 20 per cent of the monthly peak active power.

**Medium voltage network power transmission products** are suitable for large power needs, where electricity is supplied and metered at 20 kilovolts. Typical sites include large production plants.

<b>POWER DISTRIBUTION 1 MV (20 KV DELIVERY)</b>		
	VAT 0 %	VAT 24 %
<b>Basic fee €/month</b> .....	188.00	233.12
Power fee €/kW, month.....	3.13	3.88
Reactive power, intake €/kVar, month.....	6.89	8.54
Daytime distribution, winter c/kWh* .....	2.84	3.52
Distribution at other times c/kWh.....	1.83	2.27

\*) Day Distribution, winter: Mon-Sat, 7 am-10 pm, 1 November-31 March

## POWER DISTRIBUTION 2 MV (20 KV DELIVERY)

	VAT 0 %	VAT 24 %
<b>Basic fee €/month</b> .....	4416.00	5475.84
Power fee €/kW, month.....	3.13	3.88
Reactive power, intake €/kVar, month.....	6.89	8.54
Daytime distribution, winter c/kWh* .....	1.25	1.55
Distribution at other times c/kWh.....	0.90	1.12

Power Distribution 2 MV product for sites with required power exceeds 1,000 kilowatts and the annual electricity consumption exceeds 5,000 megawatt-hours.

\*) Day Distribution, winter: Mon-Sat, 7 am-10 pm, 1 November-31 March

The metering period for the power fee is one hour and the fee is determined in accordance with the monthly peak power. At medium voltage, the minimum power fee is the price payable for 200 kW. The basis for the reactive power fee is the monthly peak reactive power minus 20 per cent of the monthly peak active power.

## USE OF BACK-UP CONNECTIONS

In addition to their main product, you may also agree on back-up connections. Every back-up connection must have a dedicated electricity connection, and the network product is the Power Transmission 1 MV product without power and reactive power fees. You can only use the back-up connection for temporary purposes for a maximum of 2 days per month. If there is a greater need for a back-up connection, we collect normal power fees for using the back-up connection.

## NETWORK PRODUCT FOR FIXED-TERM NEEDS

A network product for fixed-term needs is available and can be used without a written connection contract. This fixed-term network product is used for purposes such as supplying electricity to trade fairs or music events. The distribution product is General Distribution or, on larger sites, Power Transmission 1 LV or Power Transmission 1 MV. We collect the product's basic fee and power fee at double the price. We collect a connection charge in accordance with our applicable service price list for connection to the electricity network. For more information on the fixed-term network product, visit our website, [caruna.fi](http://caruna.fi).

## NETWORK PRODUCT FOR ELECTRICITY CONNECTION MAINTENANCE

If you do not need electricity at your metering point but you do not want to deactivate the electricity connection, you can close your connection temporarily. This is referred to as placing it into maintenance. When the connection is placed into maintenance, the electric meter is removed but the connection contract remains in force. We charge for removing and reinstalling meters in accordance with our service price list. Read more at [caruna.fi](http://caruna.fi).

## NETWORK SERVICE MAINTENANCE FEES €/MONTH

	VAT 0 %	VAT 24 %
Electricity connection size max. 64 A.....	12.10	15.00
Electricity connection over 63 A (0.4 kV).....	104.84	130.00
Electricity connection 20 kV.....	362.90	450.00



## HOW CAN WE HELP?

Caruna+ is available to you 24/7 every day of the year for monitoring electricity consumption, paying bills, or viewing agreements and customer information. Also download our app Caruna+ either from the Google Play Store or from the AppStore. Register at [carunaplus.fi](https://carunaplus.fi).

We help you on [caruna.fi](https://caruna.fi) chat on Monday to Friday from 9 am until 3 pm. At other times, our robot Casper is there to help you.

Customer Service: [caruna.fi/customerservice](https://caruna.fi/customerservice)

### **Electricity distribution fault reports**

Check the power cuts on the outage map before submitting a fault report. If the power cut shows on the map, submit a fault report only if you have more specific information on the cause of the fault.

### **Free fault-reporting service on call 24/7**

If electricity is cut off and the fault is not shown on the outage map and you haven't received an alert message, call us. Free fault reporting service is on call 24/7 on +358 800 195 011. There is a chat on the outage map where we help you 24 h.